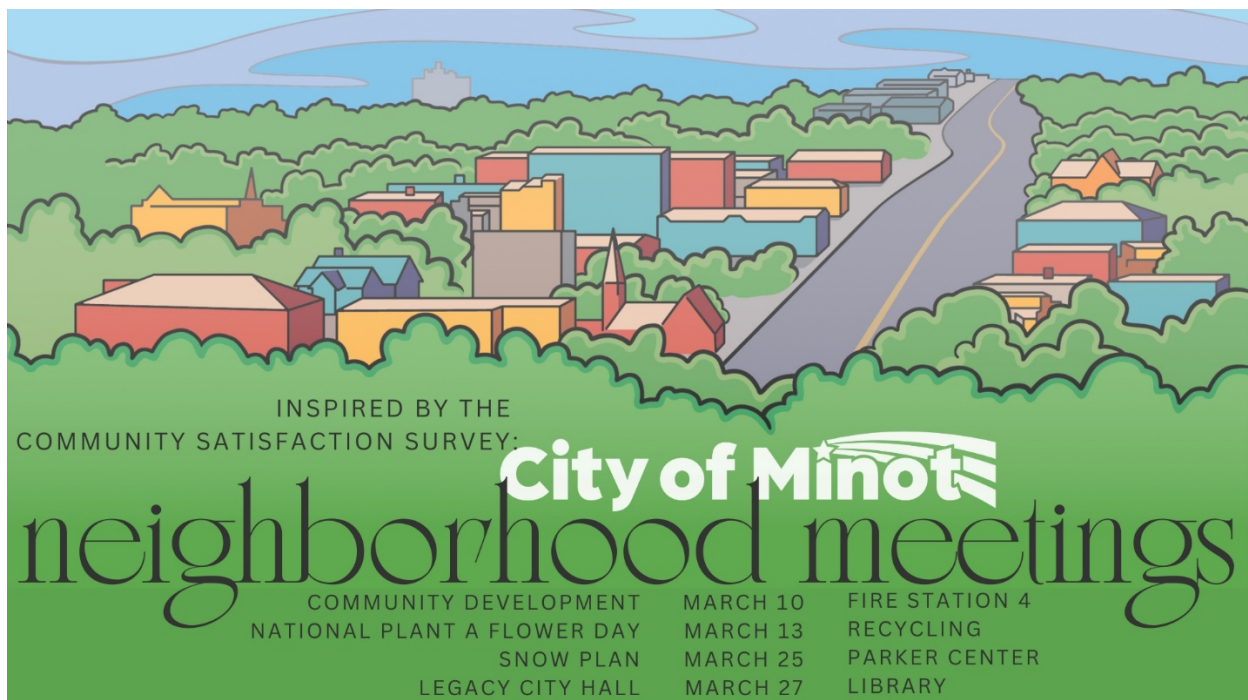


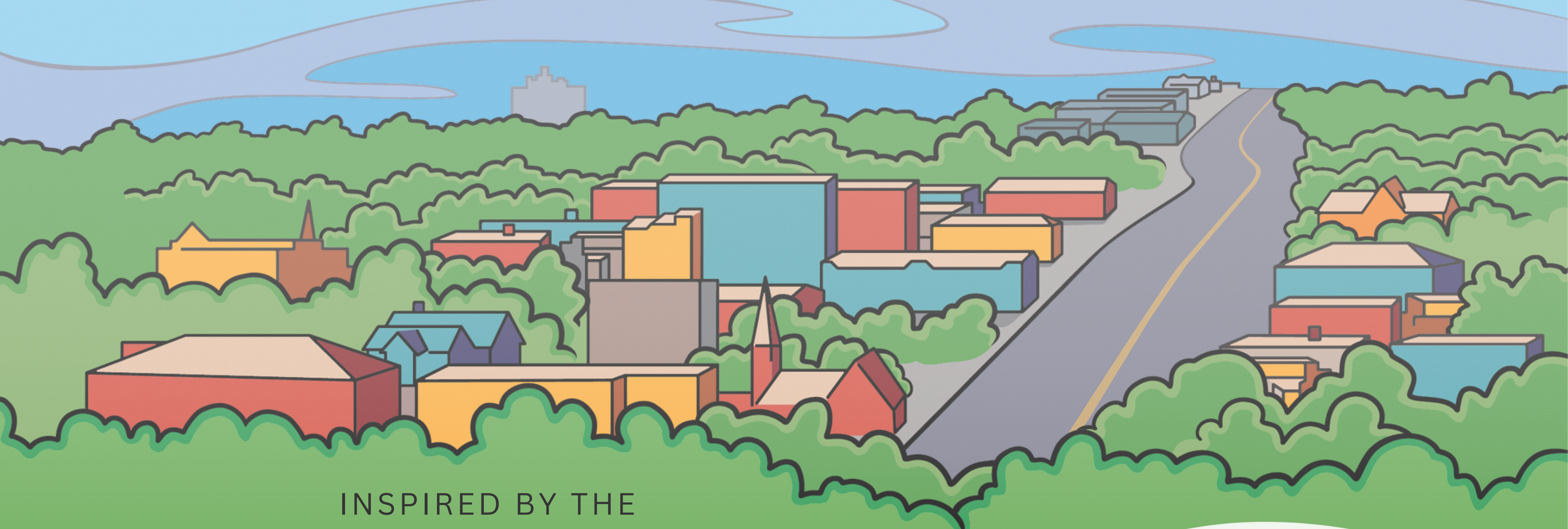
City of Minot

Neighborhood Meeting
Thursday, March 13, 2025, at 5:30 PM
Recycling Center at Minot Landfill (4450 37th Ave SW)
Any person needing special accommodation for the meeting is requested to notify the City Clerk's office at 857-4752.

1. Recycling Discussion

A quorum of the City Council may be in attendance at the Neighborhood Meeting. There will also be the opportunity to plant a flower with recyclable materials.





INSPIRED BY THE
COMMUNITY SATISFACTION SURVEY:



neighborhood meetings

CODE ENFORCEMENT	MARCH 10	FIRE STATION 4
NATIONAL PLANT A FLOWER DAY	MARCH 13	RECYCLING
SNOW PLAN + DOWNTOWN	MARCH 25	PARKER CENTER
PUBLIC SAFETY + LEGACY CITY HALL	MARCH 27	LIBRARY

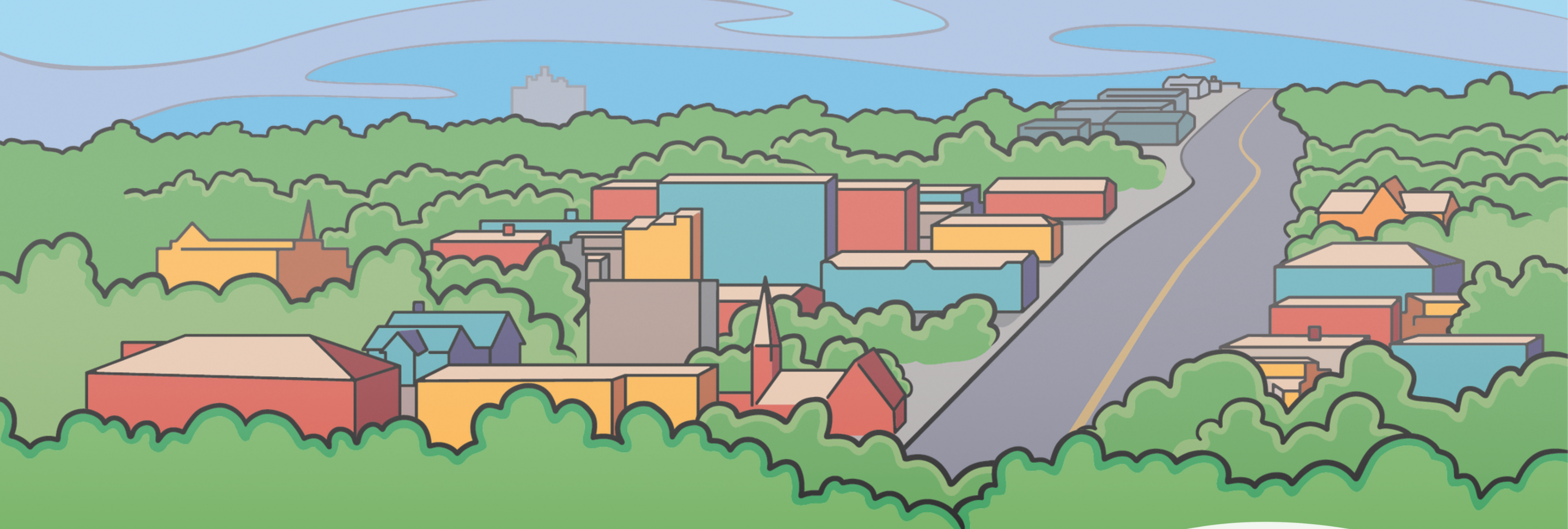


please welcome:

CITY MANAGER HAROLD STEWART

City of Minot introductions

- MINOT CITY COUNCIL
- TOPIC: SANITATION: LANDFILL & RECYCLING WITH JOSH KRAFT & CHRISTINA WOLF
- LOCATION HOSTS: RECYCLING BUILDING
- ACTIVITY: NATIONAL PLANT A FLOWER DAY + BUILDING TOUR



CITY MANAGER HAROLD STEWART

City of Minot strategic plan

- VISION: BUILDING EXCELLENCE WITH OUR COMMUNITY
- MISSION: SERVING OUR NEIGHBORS, BUILDING OUR COMMUNITY WITH PRIDE



Strategic Plan

WHAT ARE THE CITY OF MINOT'S VALUES?

P PROFESSIONALISM

R RESPONSIBILITY

I INTEGRITY

D DEDICATION

E EXCELLENCE

SIMPLE IDEAS
ARE EASIER TO
UNDERSTAND.

ideas

THAT ARE EASIER
TO UNDERSTAND
ARE REPEATABLE.

IDEAS THAT ARE
REPEATED

*change THE
world*

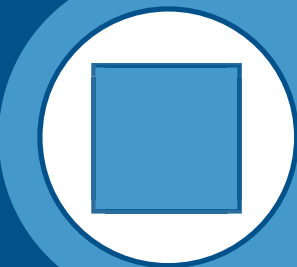
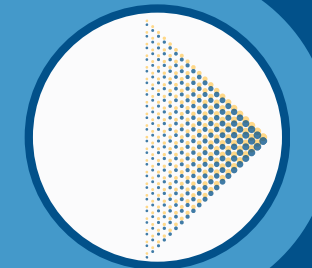
SIMON SINEK



Strategic Plan

DYNAMIC & FLOURISHING

MINOT IS A THRIVING AND VIBRANT COMMUNITY READY TO COLLABORATE AND ADAPT TO ACHIEVE STRATEGIC GROWTH.



PREPARED & RESILIENT

MINOT IS PREPARED TO TAKE EFFECTIVE ACTION WHEN FACED WITH CHALLENGES AND WORKS WITH THE COMMUNITY'S RESILIENT NATURE TO PERSEVERE.

SAFE & WELCOMING

MINOT IS A WELCOMING COMMUNITY WHERE PEOPLE FEEL SAFE AND ENGAGED, WITH THE FREEDOM TO CELEBRATE THEIR RICH, DIVERSE HISTORIES AND IDENTITIES.



EXCELLENT & CONNECTED

MINOT IS FISCALLY RESPONSIBLE, PROVIDES QUALITY SERVICES, AND ENGAGES WITH COMMUNITY MEMBERS AND STRATEGIC PARTNERS WHO ADDRESS BROADER NEEDS.

SIMPLE IDEAS
ARE EASIER TO
UNDERSTAND.

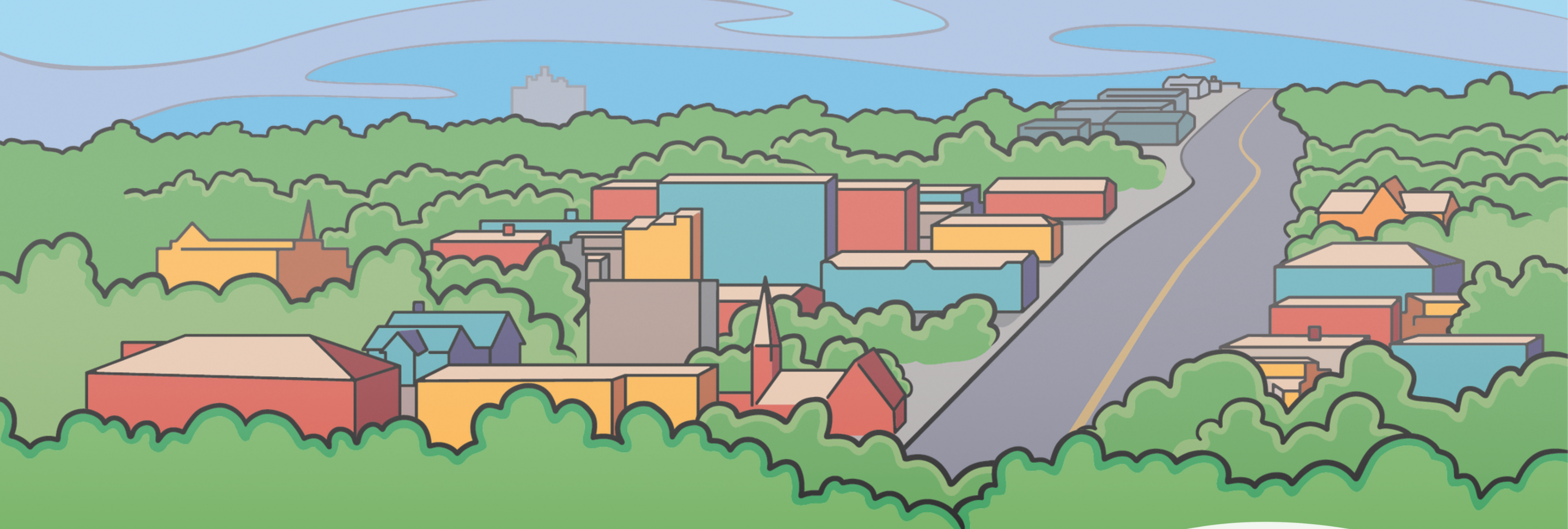
ideas

THAT ARE EASIER
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IDEAS THAT ARE
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*change
the
world*

SIMON SINEK



CITY MANAGER HAROLD STEWART

City of Minot

community satisfaction
SURVEY

DYNAMIC & FLOURISHING

MINOT IS A THRIVING AND VIBRANT COMMUNITY READY TO COLLABORATE AND ADAPT TO ACHIEVE STRATEGIC GROWTH.



Things we are doing well:

2021 2023 Regional National

MINOT’S DOWNTOWN FACADE PROGRAM WAS NAMED A MAIN STREET AWARD WINNER BY GOV. DOUG BURGUM



BEFORE & AFTER PHOTOS OF COMPLETED PROJECTS:

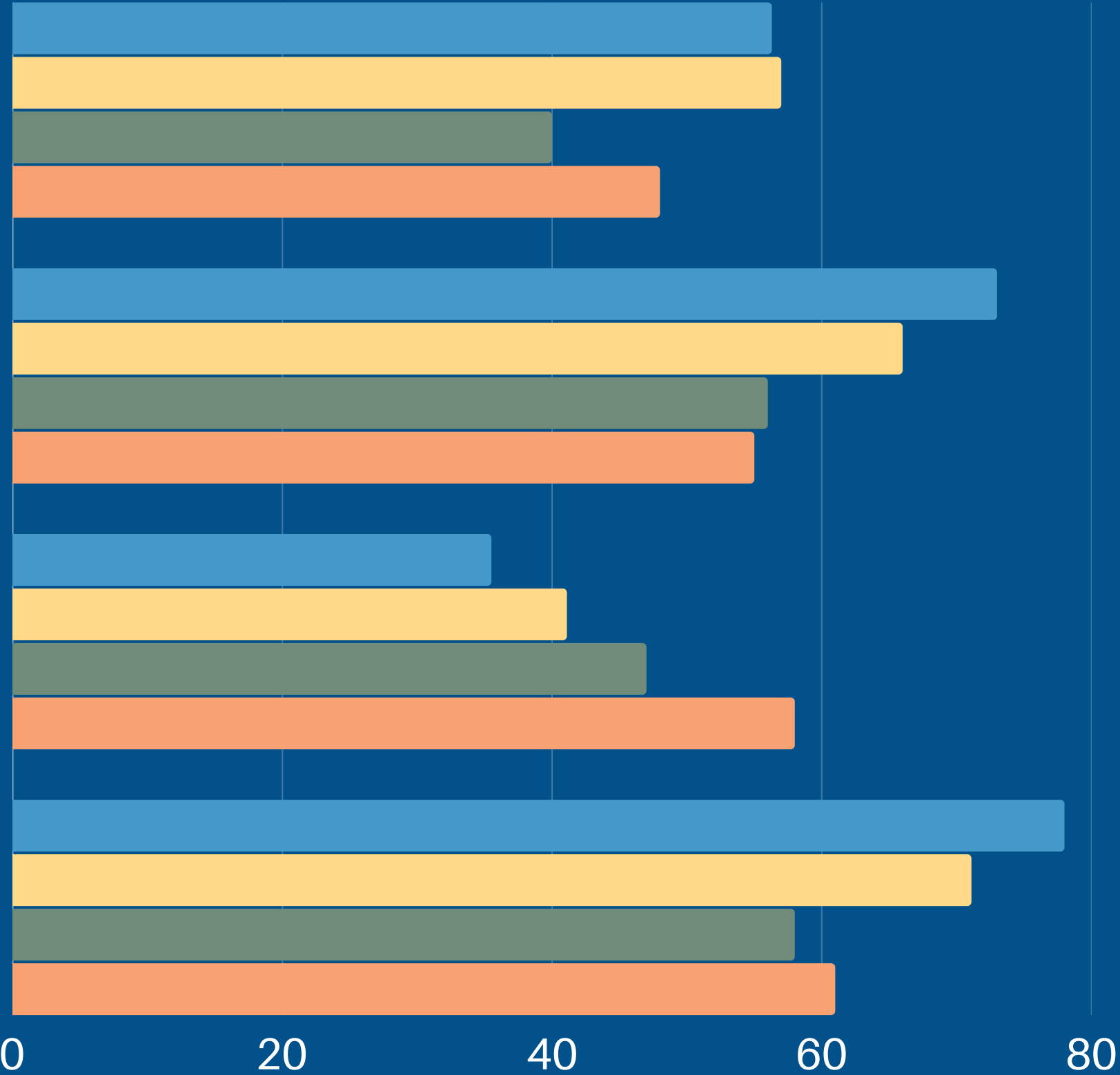


Downtown Quality
PAGE 3 | QUESTION 1

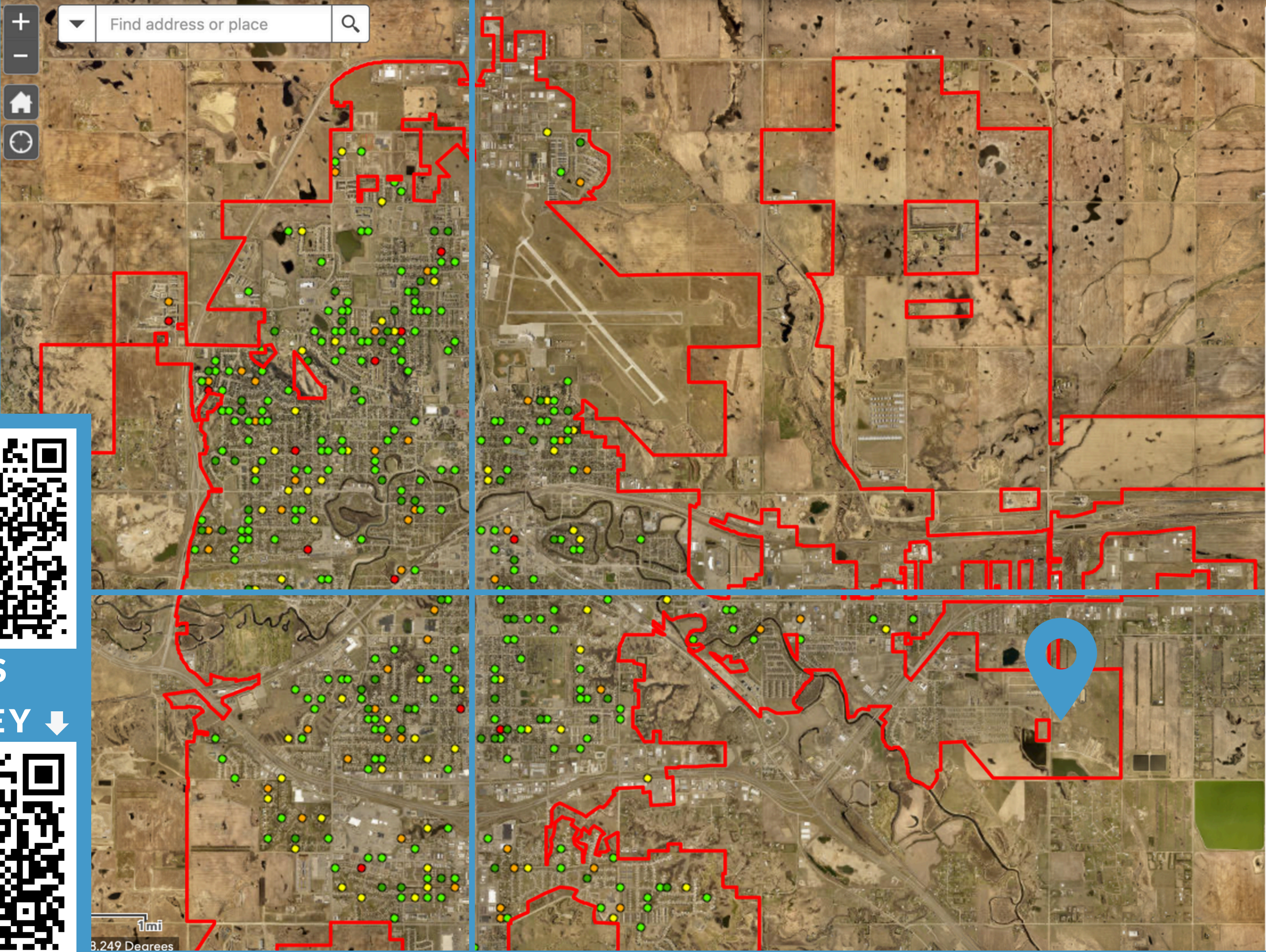
As a Place to Live
PAGE 5 | QUESTION 2

As a Place to Visit
PAGE 5 | QUESTION 2

As a Place to Raise Kids
ABOVE 70% BUT FALLING
PAGE 5 | QUESTION 2



Citizen Survey General Results 2023 App



Layer List

Layers

- ☐ Site Address Points ...
- ☒ Street Centerlines ...
- ☐ Two Mile Boundary ...
- ☒ City Limits ...
- ☐ Minot Parcels ...
- ☒ Citizen Survey General Results 2023 ...
- ☐ PERCEPTIONS OF THE CITY ...
- ☒ QUALITY OF LIFE IN MINOT ...
 - ☒ As a Place To Live (Q2.1) ...
 - ☐ As a Place To Raise Children (Q2.2) ...
 - ☐ As a Place To Work (Q2.3) ...
 - ☐ As a Place To Retire (Q2.4) ...
 - ☐ As a Place To Visit (Q2.5) ...
 - ☐ As Moving in the Right Direction (Q2.6) ...
- ☐ OVERALL SATISFACTION OF MAJOR SERVICES ...
- ☐ OVERALL SATISFACTION OF PUBLIC SAFETY SERVICES ...
- ☐ PERCEPTIONS OF SAFETY & SECURITY ...
- ☐ CODE ENFORCEMENT ...
- ☐ FLOOD RECOVERY ...



↑ MAPS
SURVEY ↓



Things we are doing well:

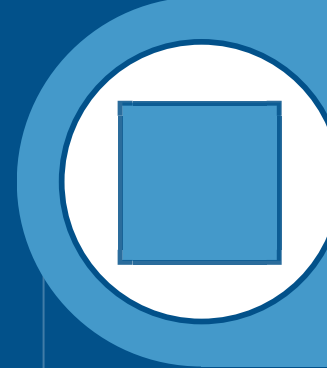
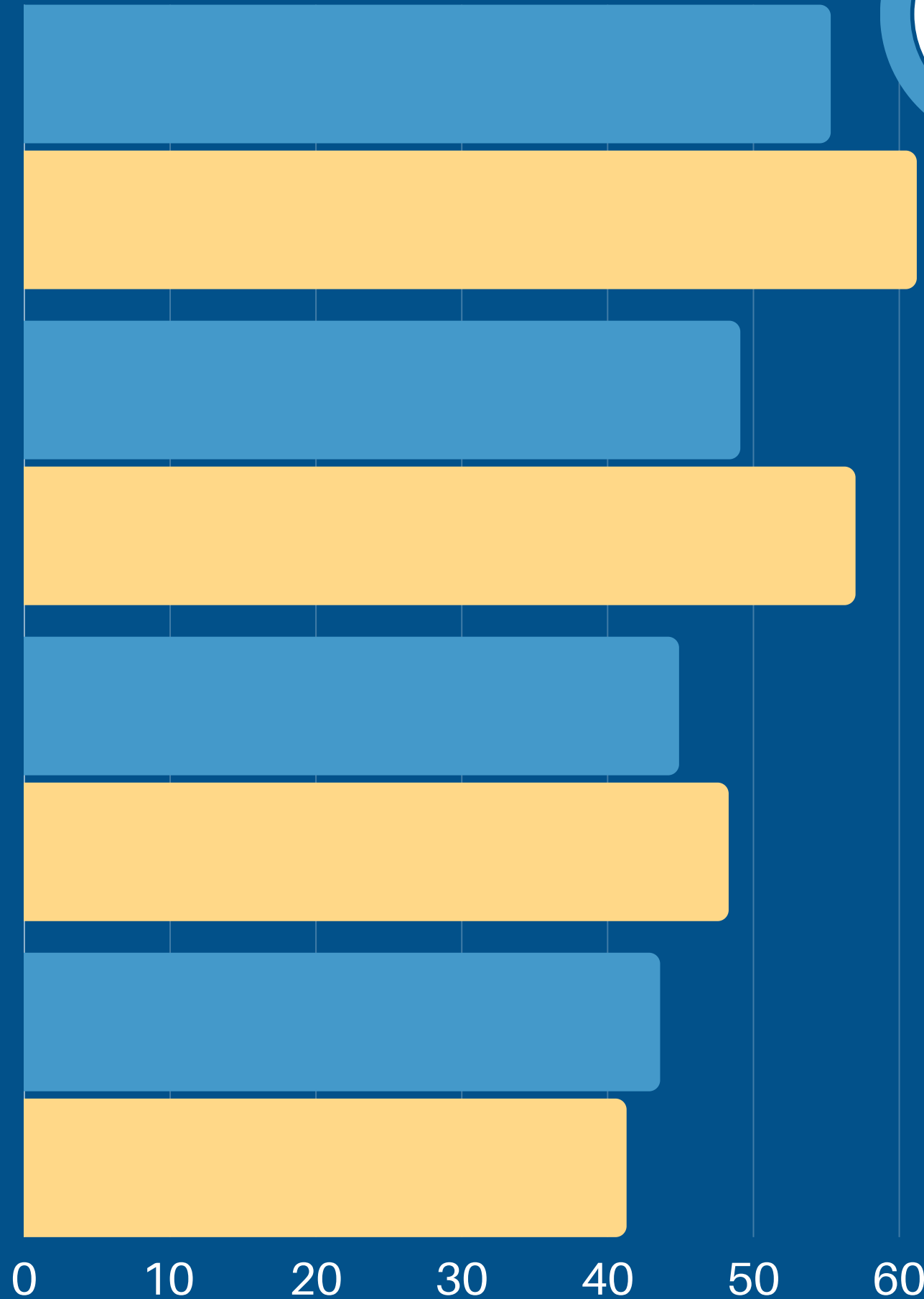
2021 2023

Flood Protection
PAGE 21 | QUESTION 13

Stormwater
PAGE 21 | QUESTION 13

Sidewalks
PAGE 21 | QUESTION 13

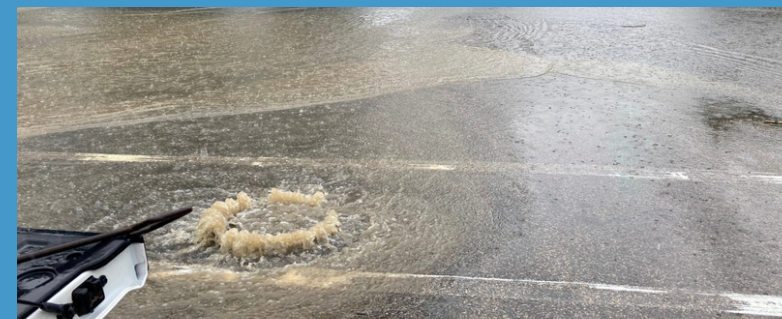
Street Condition
PAGE 21 | QUESTION 13



RESILIENT & PREPARED

MINOT IS PREPARED TO TAKE EFFECTIVE ACTION WHEN FACED WITH CHALLENGES AND WORKS WITH THE COMMUNITY'S RESILIENT NATURE TO PERSEVERE.

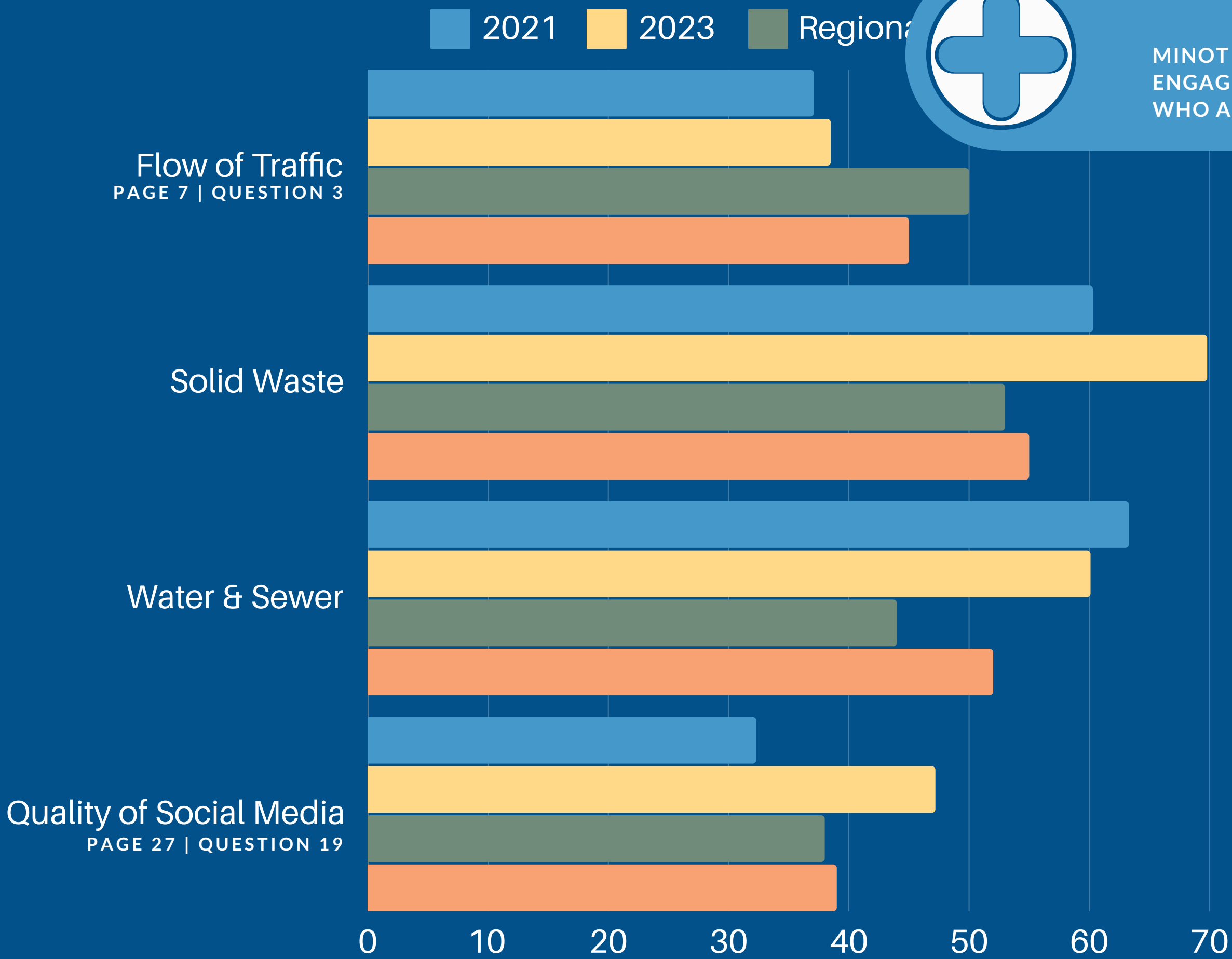
STORMWATER



FLOOD PROTECTION



Things we are doing well:



EXCELLENT & CONNECTED

MINOT IS FISCALLY RESPONSIBLE, PROVIDES QUALITY SERVICES, AND ENGAGES WITH COMMUNITY MEMBERS AND STRATEGIC PARTNERS WHO ADDRESS BROADER NEEDS.



SAFE & WELCOMING

MINOT IS A WELCOMING COMMUNITY WHERE PEOPLE FEEL SAFE AND ENGAGED, WITH THE FREEDOM TO CELEBRATE THEIR RICH, DIVERSE HISTORIES AND IDENTITIES.



2021 2023 Regional National

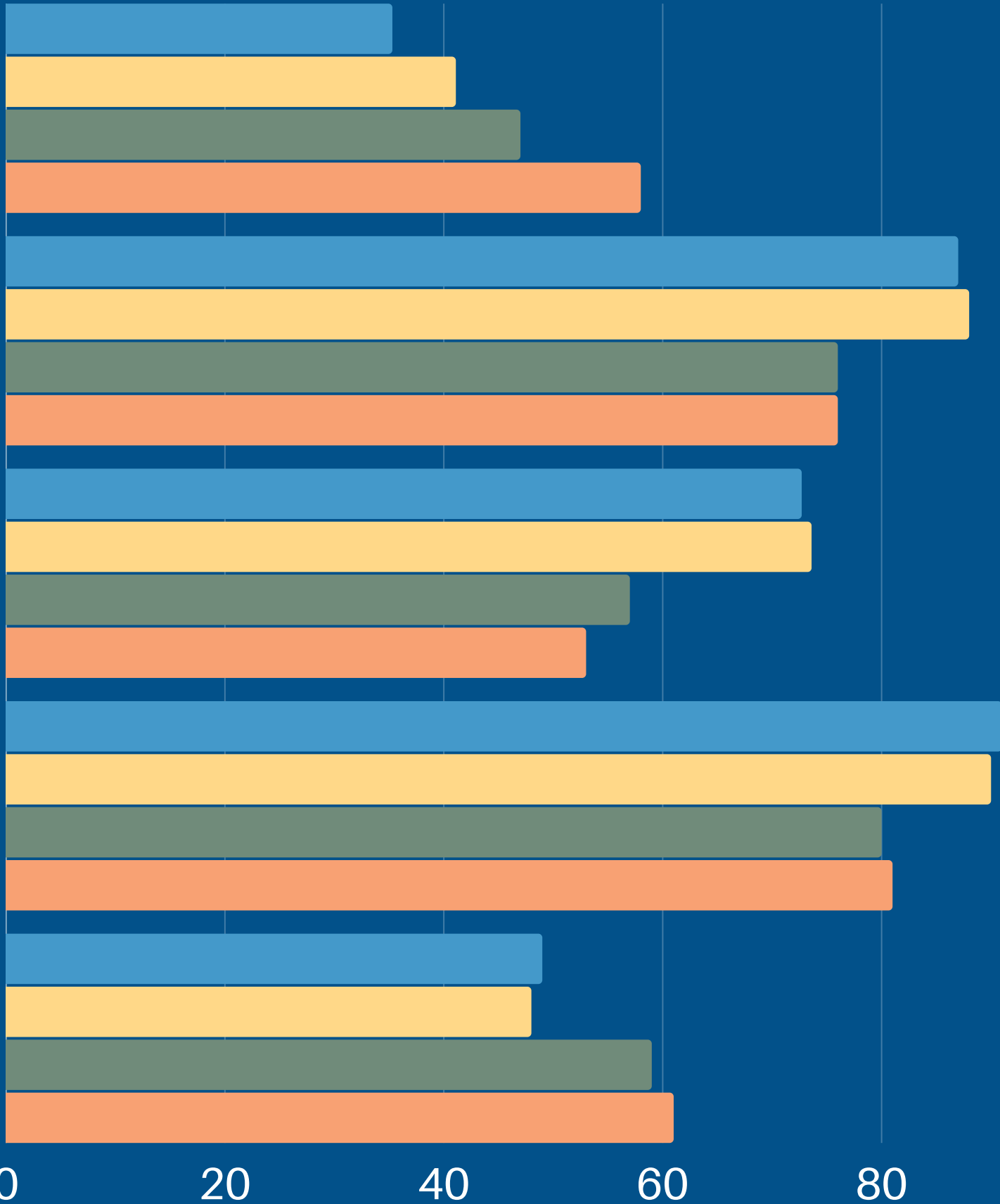
Place to Visit
PAGE 3 | QUESTION 1

Fire Friendliness
PAGE 9 | QUESTION 5

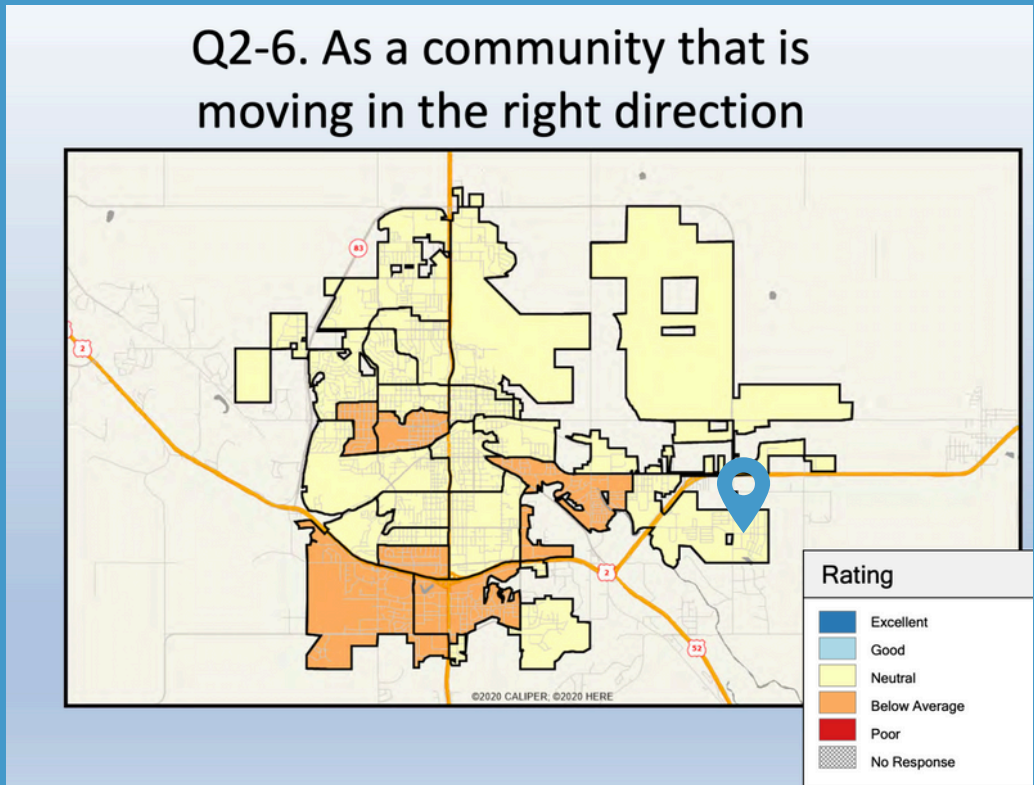
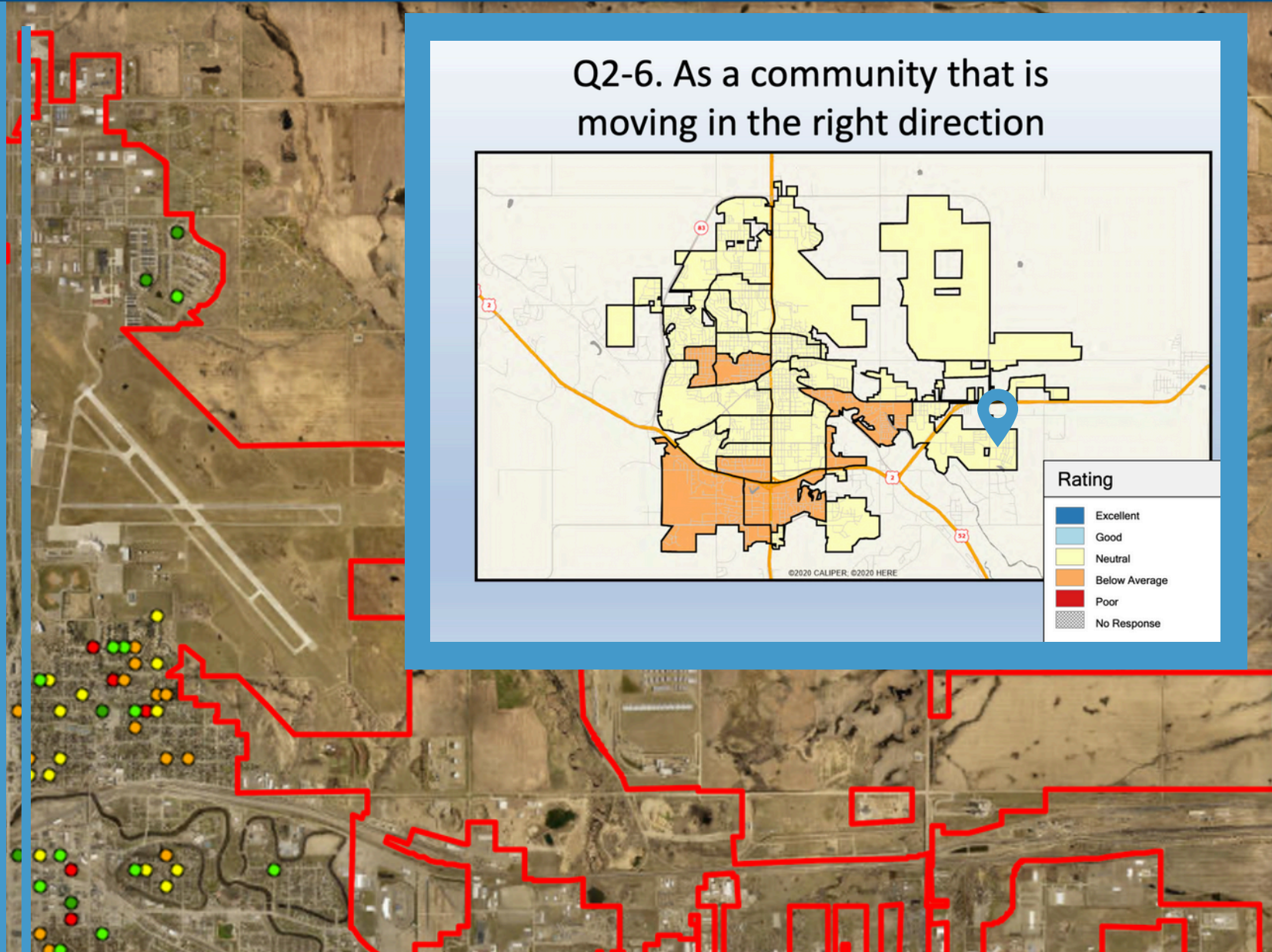
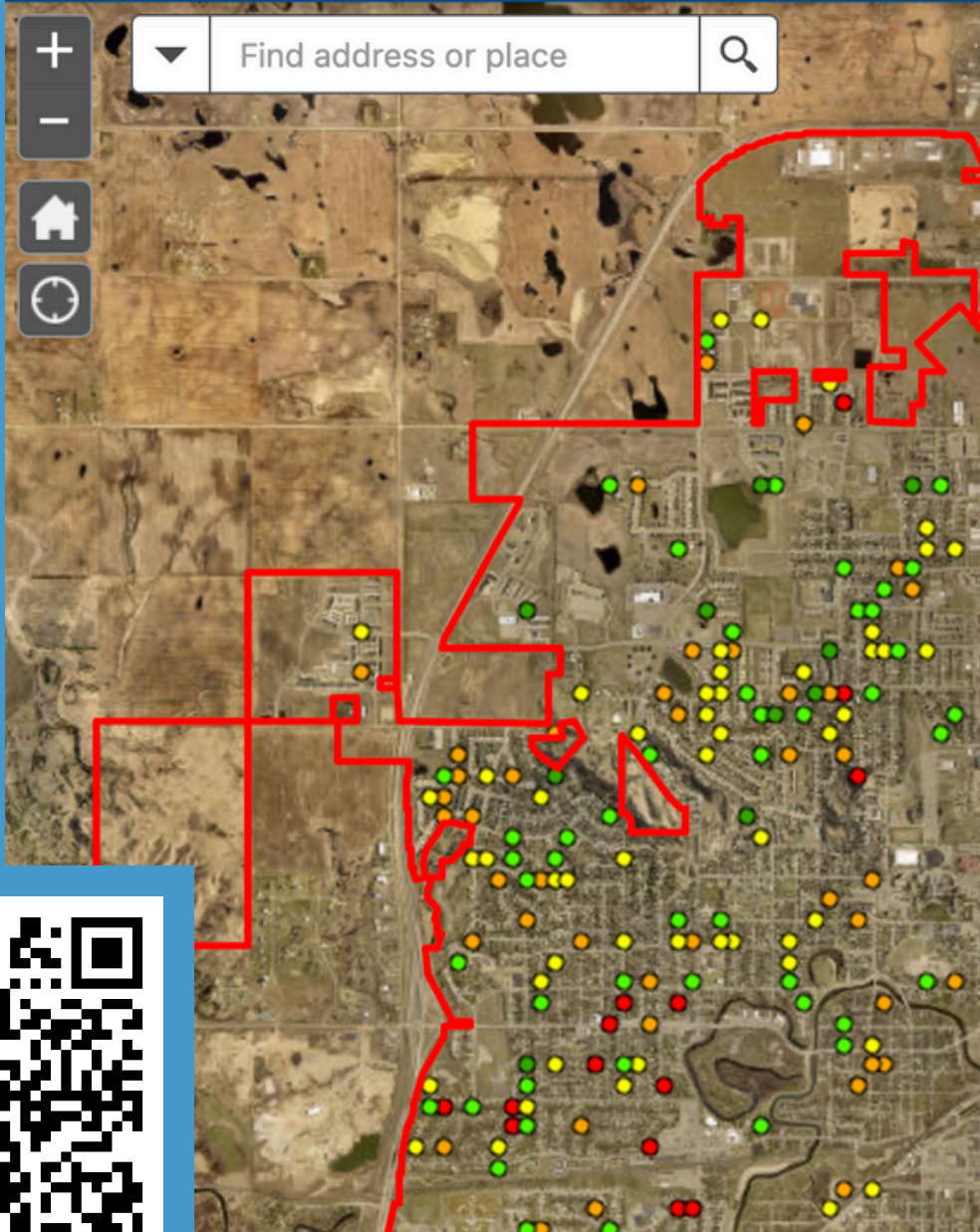
Police Service Quality
PAGE 21 | QUESTION 13

Daytime Walk
PAGE 13 | QUESTION 7
NEIGHBORHOOD AREAS

After Dark Walk
PAGE 13 | QUESTION 7
NEIGHBORHOOD AREAS



Things we are doing well:



Layer List		
Layers		
☐	Site Address Points	...
☒	Street Centerlines	...
☐	Two Mile Boundary	...
☒	City Limits	...
☐	Minot Parcels	...
☒	Citizen Survey General Results 2023	...
☐	PERCEPTIONS OF THE CITY	...
☒	QUALITY OF LIFE IN MINOT	...
☐	As a Place To Live (Q2.1)	...
☐	As a Place To Raise Children (Q2.2)	...
☐	As a Place To Work (Q2.3)	...
☐	As a Place To Retire (Q2.4)	...
☐	As a Place To Visit (Q2.5)	...
☒	As Moving in the Right Direction (Q2.6)	...
☐	OVERALL SATISFACTION OF MAJOR SERVICES	...
☐	OVERALL SATISFACTION OF PUBLIC SAFETY SERVICES	...
☐	PERCEPTIONS OF SAFETY & SECURITY	...
☐	CODE ENFORCEMENT	...
☐	FLOOD RECOVERY	...



↑ MAPS
SURVEY ↓



+

-

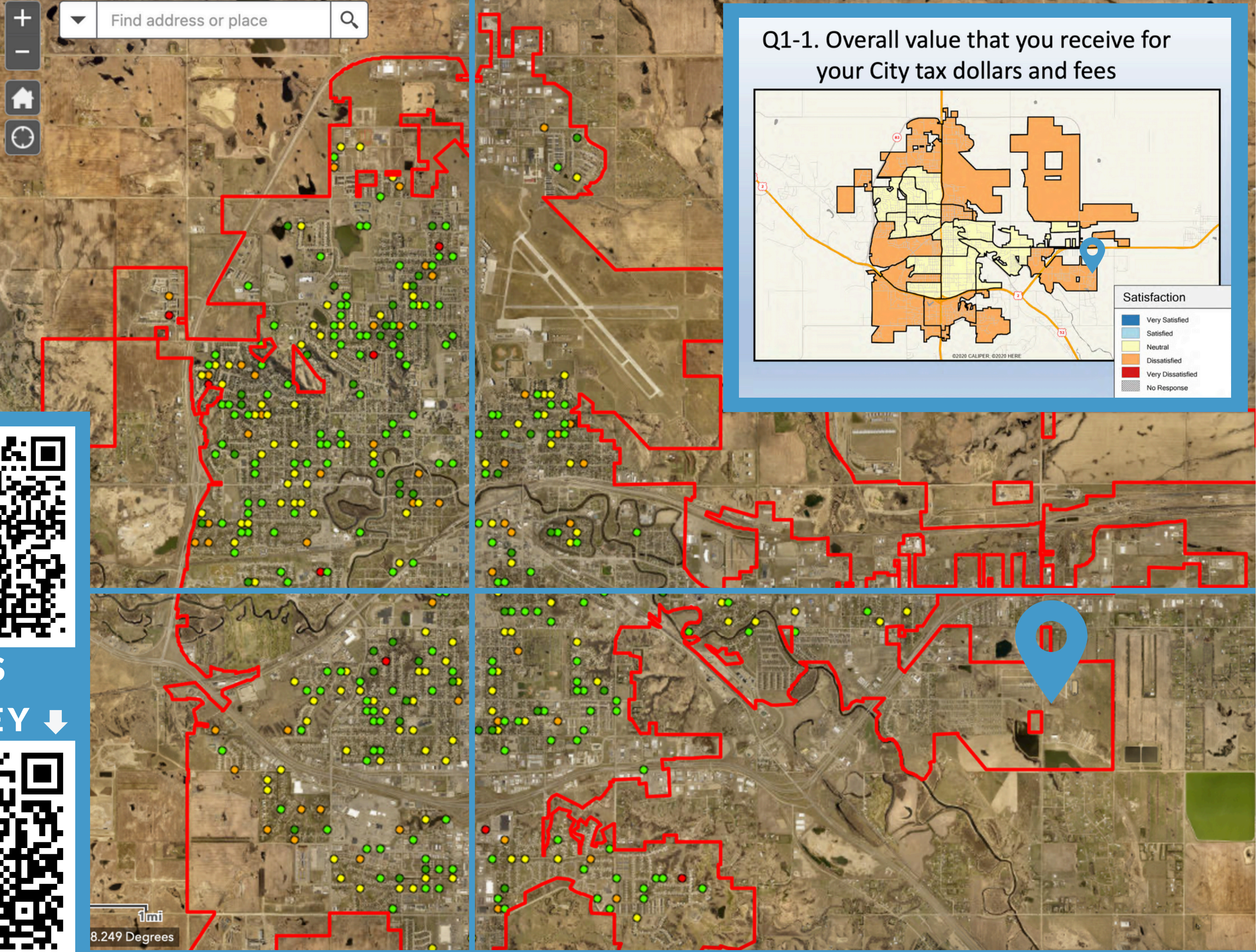
Home

Refresh

▼

Find address or place

Q



- Layer List
- Layers
- ☐ Site Address Points
 - ☒ Street Centerlines
 - ☐ Two Mile Boundary
 - ☒ City Limits
 - ☐ Minot Parcels
 - ☒ Citizen Survey General Results 2023
 - ☒ PERCEPTIONS OF THE CITY
 - ☒ Overall Value Received From Tax Dollars (Q1.1)
 - ☐ Overall Quality of Life in the City (Q1.2)
 - ☐ Overall Image of Minot (Q1.3)
 - ☐ Appearance of Your Community (Q1.4)
 - ☐ Overall Quality of Downtown (Q1.5)
 - ☐ Overall Feeling of Safety in the City (Q1.6)
 - ☐ Quality of Leadership of Officials (Q1.7)
 - ☐ QUALITY OF LIFE IN MINOT
 - ☐ OVERALL SATISFACTION OF MAJOR SERVICES
 - ☐ OVERALL SATISFACTION OF PUBLIC SAFETY SERVICES
 - ☐ PERCEPTIONS OF SAFETY & SECURITY
 - ☐ CODE ENFORCEMENT



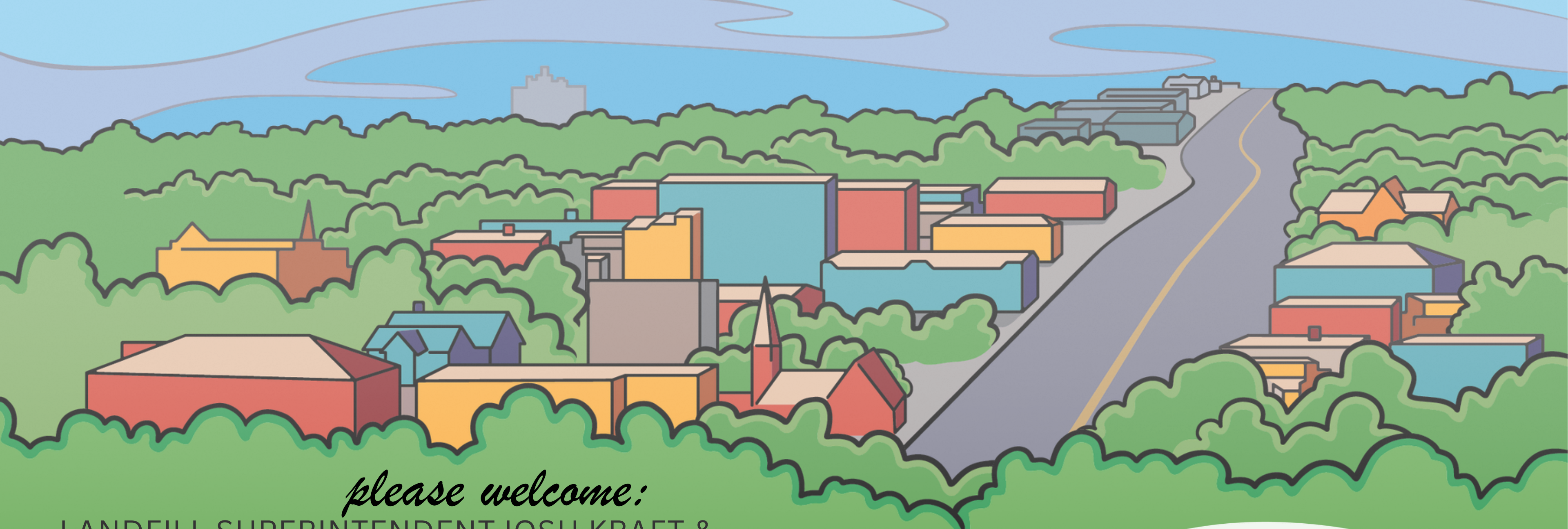
↑ MAPS
SURVEY ↓



SPECIFIC SUGGESTIONS

459 RESPONSES





please welcome:

LANDFILL SUPERINTENDENT JOSH KRAFT &
RECYCLING COORDINATOR CHRISTINA WOLF

City of Minot

landfill & recycling

- CODE ENFORCEMENT AS A SURVEY-DRIVEN PRIORITY
- PROACTIVE CODE ENFORCEMENT
- COMMUNITY DEVELOPMENT

Talking Trash:

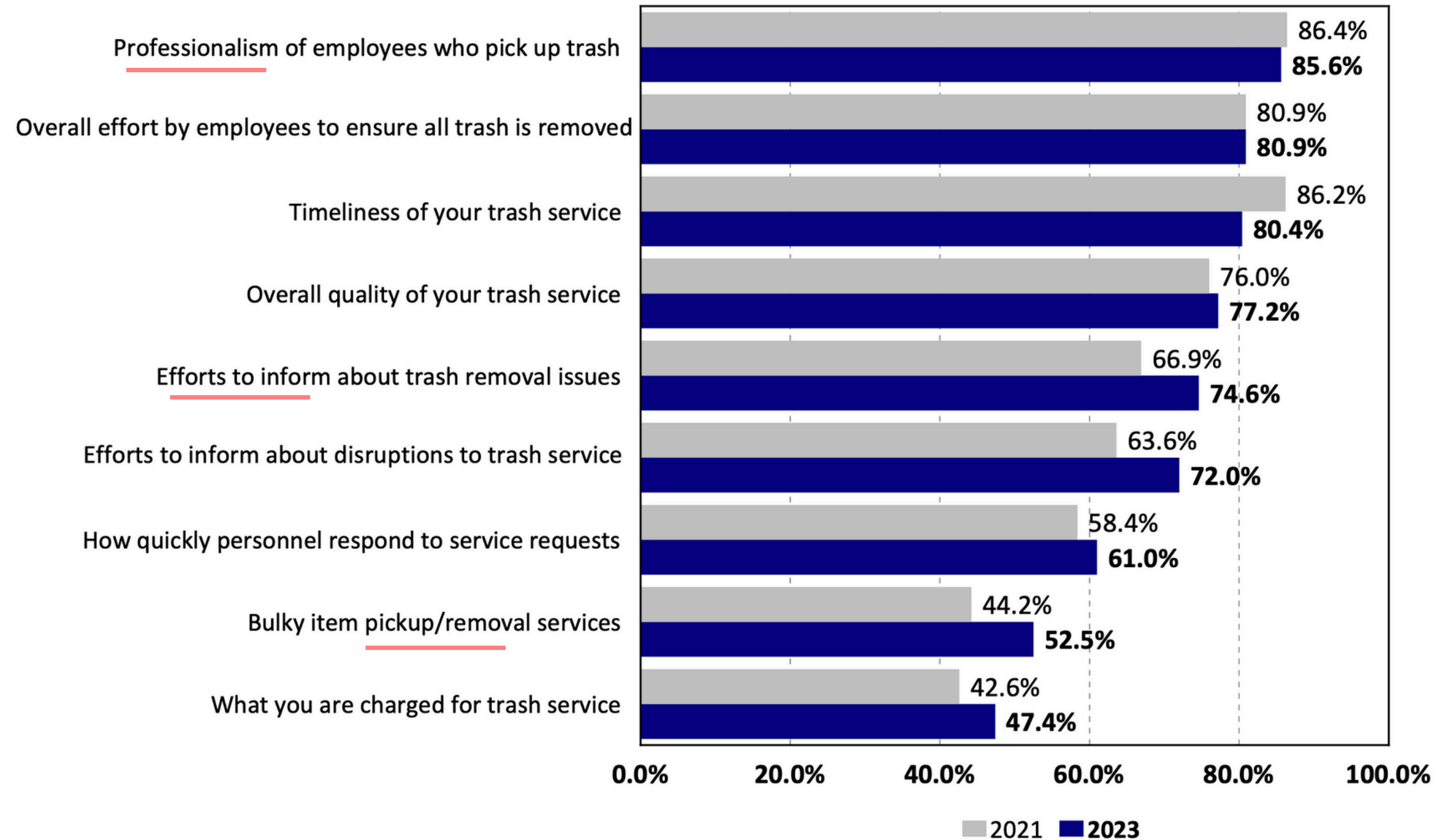
- 4 of 6 of the annual P.R.I.D.E. recognition awards went to the sanitation team
- Efforts to inform was among the greatest survey result increases

Questions:

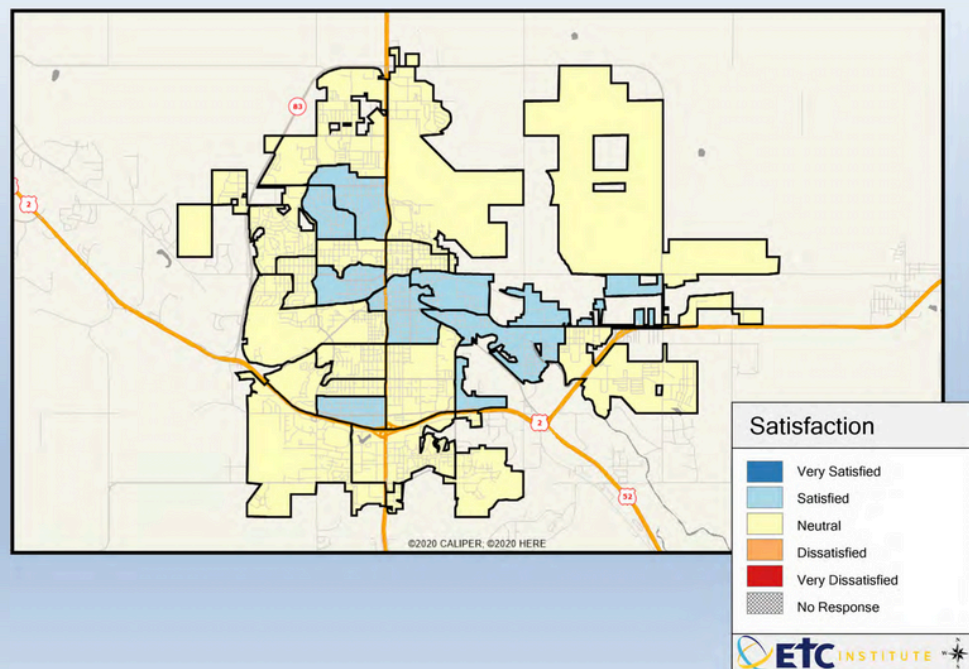
- Bulk item process
- Fees
- Future growth
- Future equipment

TRENDS: Satisfaction with Trash Service 2021 vs. 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Q27-7. What you are charged for trash service



ETC Institute (2024)

Page 112

Layer List

- ☐ FLOOD RECOVERY
- ☐ ECONOMIC DEVELOPMENT
- ☒ TRASH SERVICES
 - ☐ Timeliness of Your Trash Service (Q27.1)
 - ☐ Professionalism of Employee Who Removed Your Trash (Q27.2)
 - ☐ Employee Effort to Make Sure All Trash is Removed (Q27.3)
 - ☐ Efforts to Inform Regarding Trash Removal Issues (Q27.4)
 - ☐ Efforts to Inform About Service Disruptions (Q27.5)
 - ☐ Quickness of Response to Trash Service Request (Q27.6)
 - ☒ Charges For Trash Service (Q27.7)
 - Very Dissatisfied
 - Dissatisfied
 - Neutral
 - Satisfied
 - Very Satisfied
 - ☐ Bulky Item Pickup/Removal Service (Q27.8)
 - ☐ Quality of Your Trash Service (Q27.9)
- ☐ RECYCLING SERVICES
 - ☐ Timeliness of Your Recycling Pickups (Q28.1)
 - ☐ Professionalism of Employees Picking Up Recycling (Q28.2)
 - ☐ Employee Effort to Ensure Pickup is Complete (Q28.3)
 - ☐ How Well You Are Kept Informed of Issues (Q28.4)

▢ FLOOD RECOVERY

▢ ECONOMIC DEVELOPMENT

▣ TRASH SERVICES

▢ Timeliness of Your Trash Service (Q27.1)

▢ Professionalism of Employee Who Removed Your Trash (Q27.2)

▢ Employee Effort to Make Sure All Trash is Removed (Q27.3)

▢ Efforts to Inform Regarding Trash Removal Issues (Q27.4)

▢ Efforts to Inform About Service Disruptions (Q27.5)

▢ Quickness of Response to Trash Service Request (Q27.6)

▢ Charges For Trash Service (Q27.7)

▣ Bulky Item Pickup/Removal Service (Q27.8)

● Very Dissatisfied

● Dissatisfied

● Neutral

● Satisfied

● Very Satisfied

▢ Quality of Your Trash Service (Q27.9)

▢ RECYCLING SERVICES

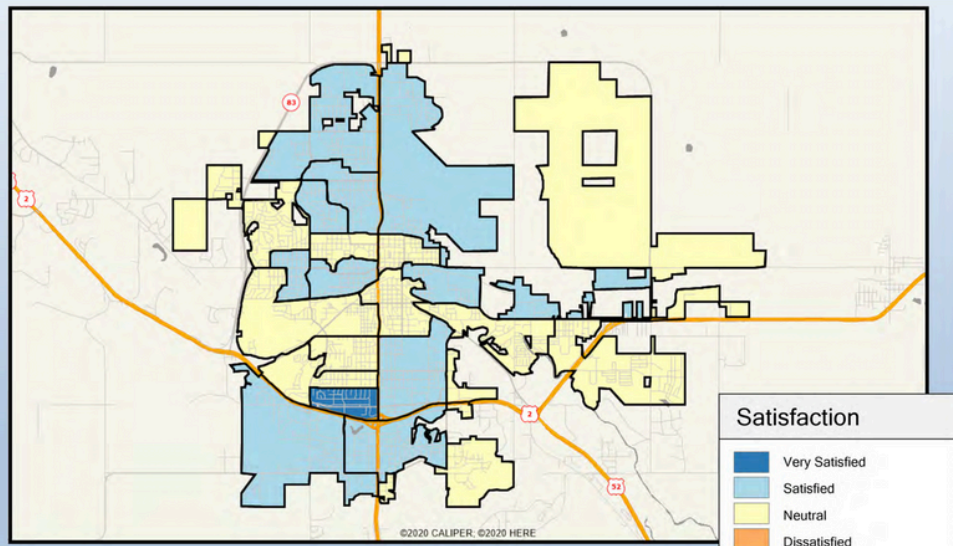
▢ Timeliness of Your Recycling Pickups (Q28.1)

▢ Professionalism of Employees Picking Up Recycling (Q28.2)

▢ Employee Effort to Ensure Pickup is Complete (Q28.3)

▢ How Well You Are Kept Informed of Issues (Q28.4)

Q27-8. Bulky item pickup and removal services



Satisfaction

Very Satisfied

Satisfied

Neutral

Dissatisfied

Very Dissatisfied

No Response

ETC INSTITUTE

Page 113

ETC Institute (2024)

☐ FLOOD RECOVERY

☐ ECONOMIC DEVELOPMENT

☒ TRASH SERVICES

☐ Timliness of Your Trash Service (Q27.1)

☐ Professionalism of Employee Who Removed Your Trash (Q27.2)

☐ Employee Effort to Make Sure All Trash is Removed (Q27.3)

☐ Efforts to Inform Regarding Trash Removal Issues (Q27.4)

☐ Efforts to Inform About Service Disruptions (Q27.5)

☐ Quickness of Response to Trash Service Request (Q27.6)

☐ Charges For Trash Service (Q27.7)

☐ Bulky Item Pickup/Removal Service (Q27.8)

☒ Quality of Your Trash Service (Q27.9)

Very Dissatisfied

Dissatisfied

Neutral

Satisfied

Very Satisfied

☐ RECYCLING SERVICES

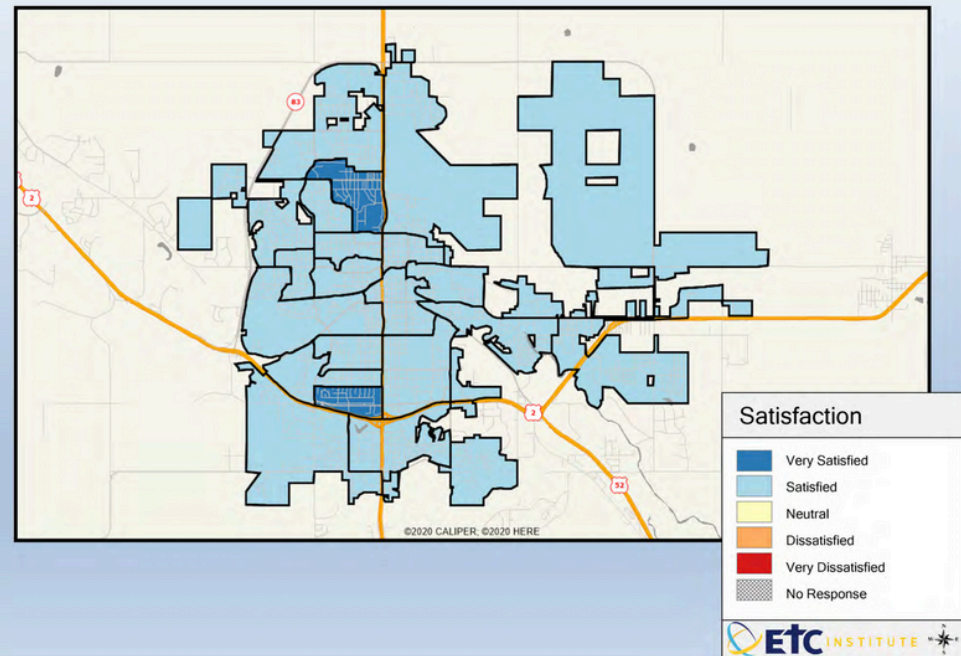
☐ Timliness of Your Recycling Pickups (Q28.1)

☐ Professionalism of Employees Picking Up Recycling (Q28.2)

☐ Employee Effort to Ensure Pickup is Complete (Q28.3)

☐ How Well You Are Kept Informed of Issues (Q28.4)

Q27-9. Overall quality of your trash service

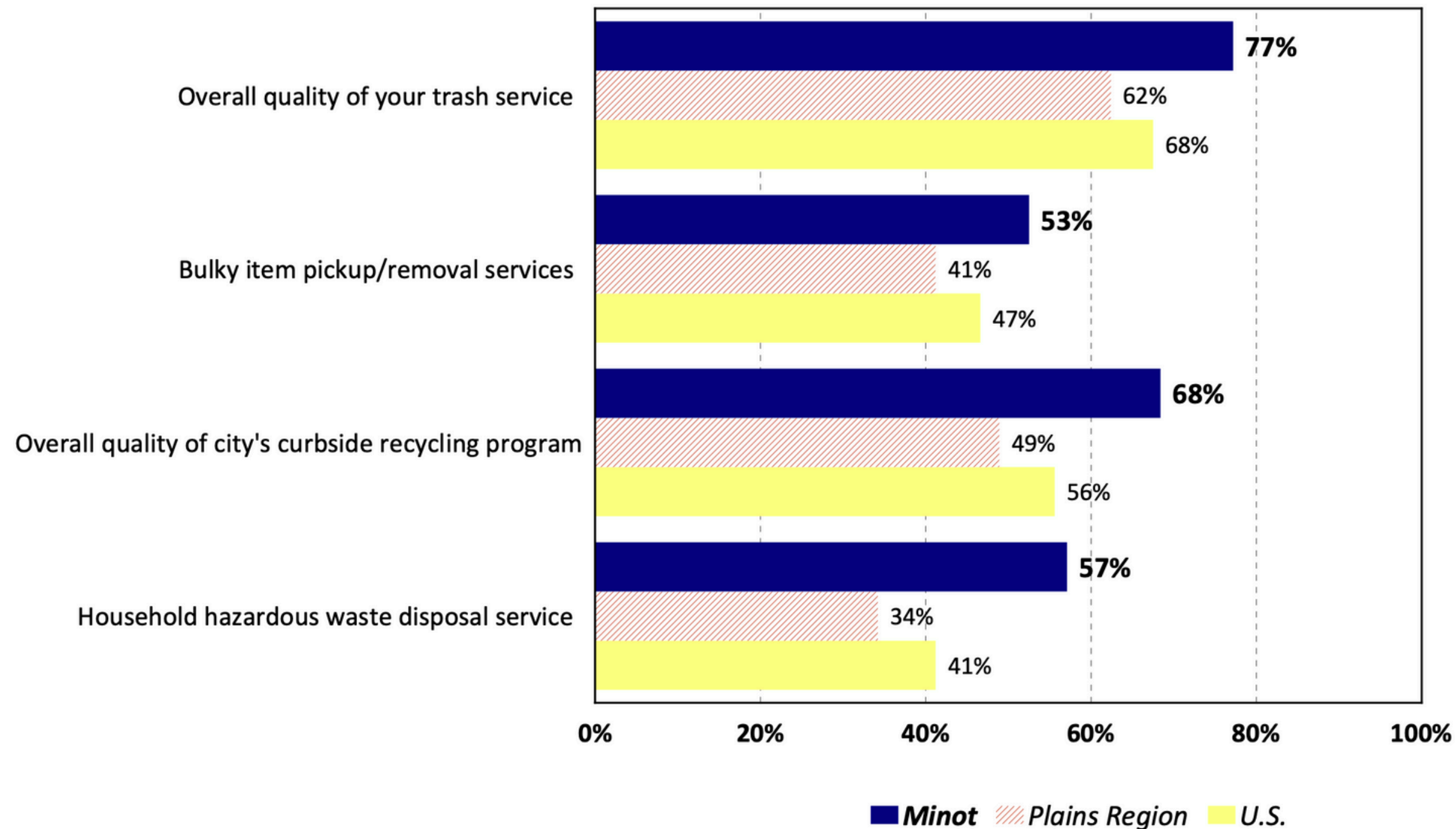


← Landfill

Overall Satisfaction with Trash and Recycling Services

Minot vs. Plains Region vs. the U.S.

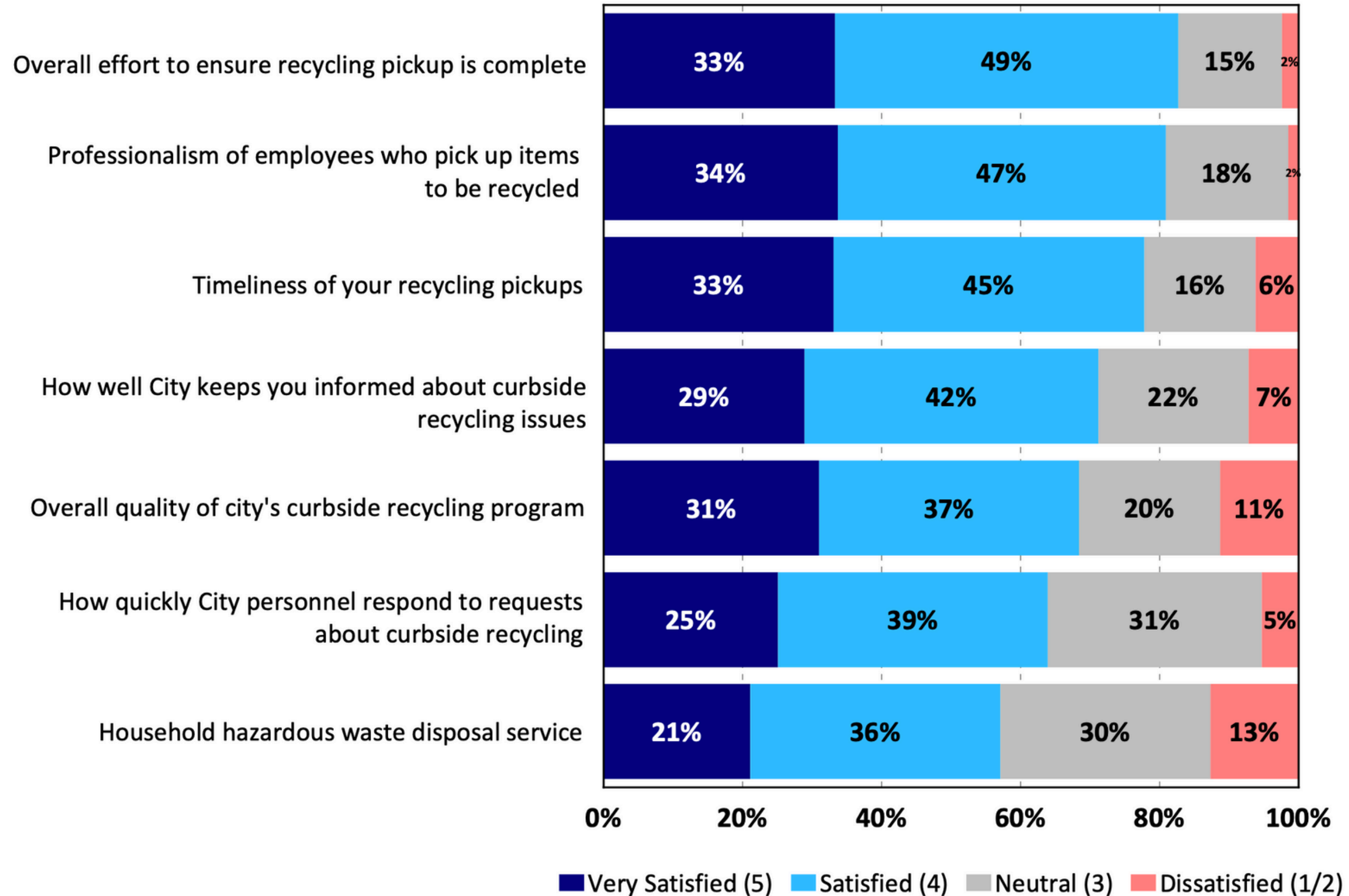
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



Recycling →

Q28. Satisfaction with Recycling Service

by percentage of respondents (excluding don't knows)



FUN FACT:
Automated
collection
anniversary:
July 17, 2017

- ☒ City Limits
- ☐ Minot Parcels
- ☒ Citizen Survey General Results 2023

☐ PERCEPTIONS OF THE CITY

☐ QUALITY OF LIFE IN MINOT

☐ OVERALL SATISFACTION OF MAJOR SERVICES

☐ OVERALL SATISFACTION OF PUBLIC SAFETY SERVICES

☐ PERCEPTIONS OF SAFETY & SECURITY

☐ CODE ENFORCEMENT

☐ FLOOD RECOVERY

☐ ECONOMIC DEVELOPMENT

☐ TRASH SERVICES

☒ RECYCLING SERVICES

☒ Timliness of Your Recycling Pickups (Q28.1)

● Very Dissatisfied

● Dissatisfied

● Neutral

● Satisfied

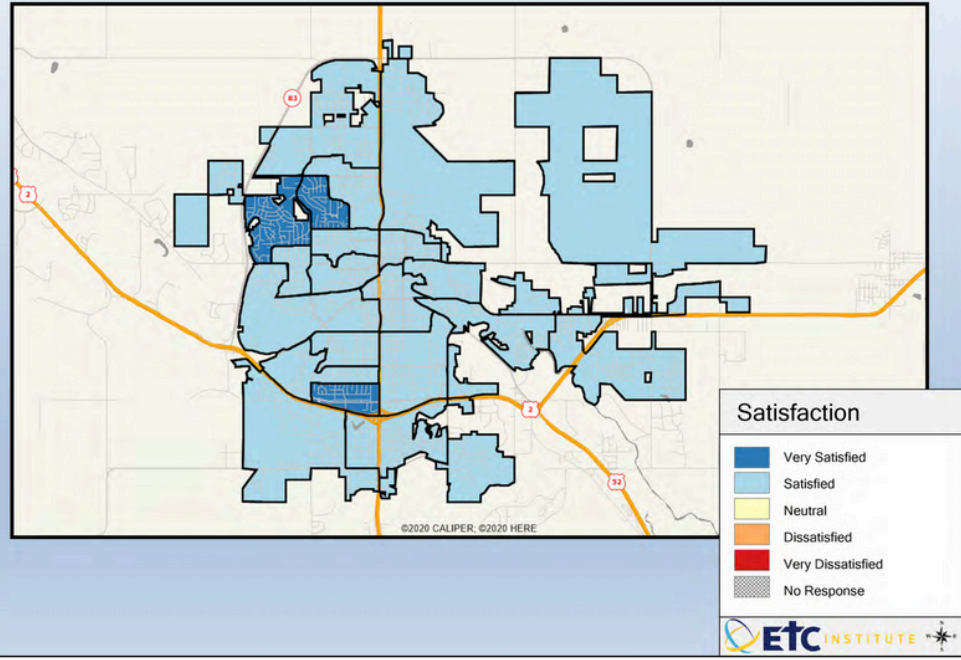
● Very Satisfied

☐ Professionalism of Employees Picking Up Recycling (Q28.2)

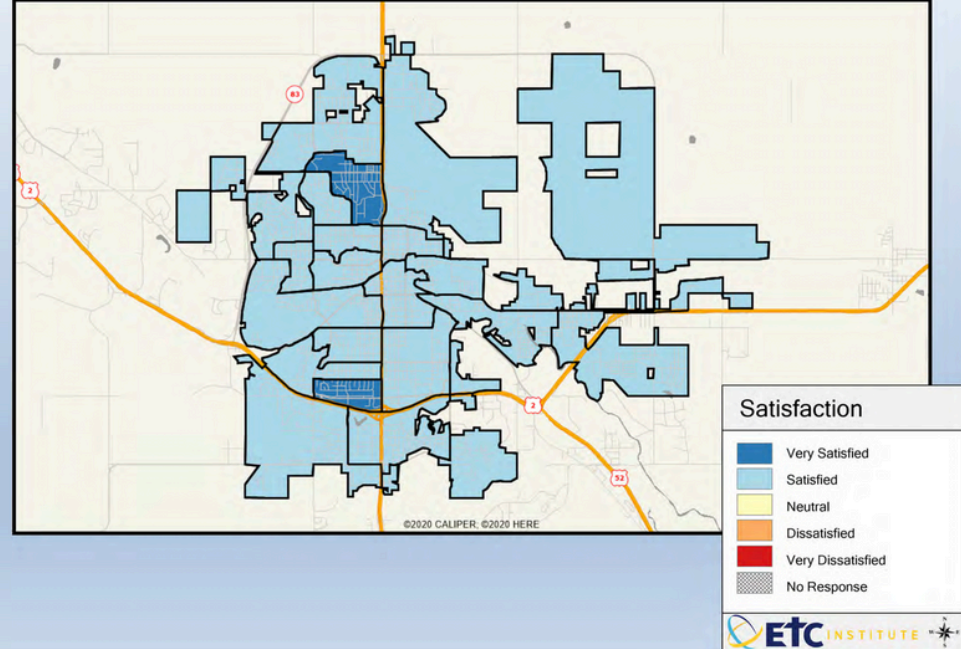
☐ Employee Effort to Ensure Pickup is Complete (Q28.3)

☐ How Well You Are Kept Informed of Issues (Q28.4)

Q28-1. Timeliness of your recycling pickups



Q28-4. How well the City keeps you informed about curbside recycling issues



Layer List

- ☐ PERCEPTIONS OF THE CITY
- ☐ QUALITY OF LIFE IN MINOT
- ☐ OVERALL SATISFACTION OF MAJOR SERVICES
- ☐ OVERALL SATISFACTION OF PUBLIC SAFETY SERVICES
- ☐ PERCEPTIONS OF SAFETY & SECURITY
- ☐ CODE ENFORCEMENT
- ☐ FLOOD RECOVERY
- ☐ ECONOMIC DEVELOPMENT
- ☐ TRASH SERVICES
- ☒ RECYCLING SERVICES
 - ☐ Timeliness of Your Recycling Pickups (Q28.1)
 - ☐ Professionalism of Employees Picking Up Recycling (Q28.2)
 - ☐ Employee Effort to Ensure Pickup is Complete (Q28.3)
 - ☒ How Well You Are Kept Informed of Issues (Q28.4)
 - ☒ Very Dissatisfied
 - ☒ Dissatisfied
 - ☒ Neutral
 - ☒ Satisfied
 - ☒ Very Satisfied
 - ☐ Quickness of Response to Recycling Requests (Q28.5)
 - ☐ HHW Disposal Service (Q28.6)
 - ☐ Overall Quality of Recycling Program (Q28.7)

- PERCEPTIONS OF THE CITY
- ☐

QUALITY OF LIFE IN MINOT
- ☐

OVERALL SATISFACTION OF MAJOR SERVICES
- ☐

OVERALL SATISFACTION OF PUBLIC SAFETY SERVICES
- ☐

PERCEPTIONS OF SAFETY & SECURITY
- ☐

CODE ENFORCEMENT
- ☐

FLOOD RECOVERY
- ☐

ECONOMIC DEVELOPMENT
- ☐

TRASH SERVICES
- ☒

RECYCLING SERVICES
- ☐

Timeliness of Your Recycling Pickups (Q28.1)
- ☐

Professionalism of Employees Picking Up Recycling (Q28.2)
- ☐

Employee Effort to Ensure Pickup is Complete (Q28.3)
- ☐

How Well You Are Kept Informed of Issues (Q28.4)
- ☐

Quickness of Response to Recycling Requests (Q28.5)
- ☐

HHW Disposal Service (Q28.6)
- ☒

Overall Quality of Recycling Program (Q28.7)
- Very Dissatisfied

●

Dissatisfied

●

Neutral

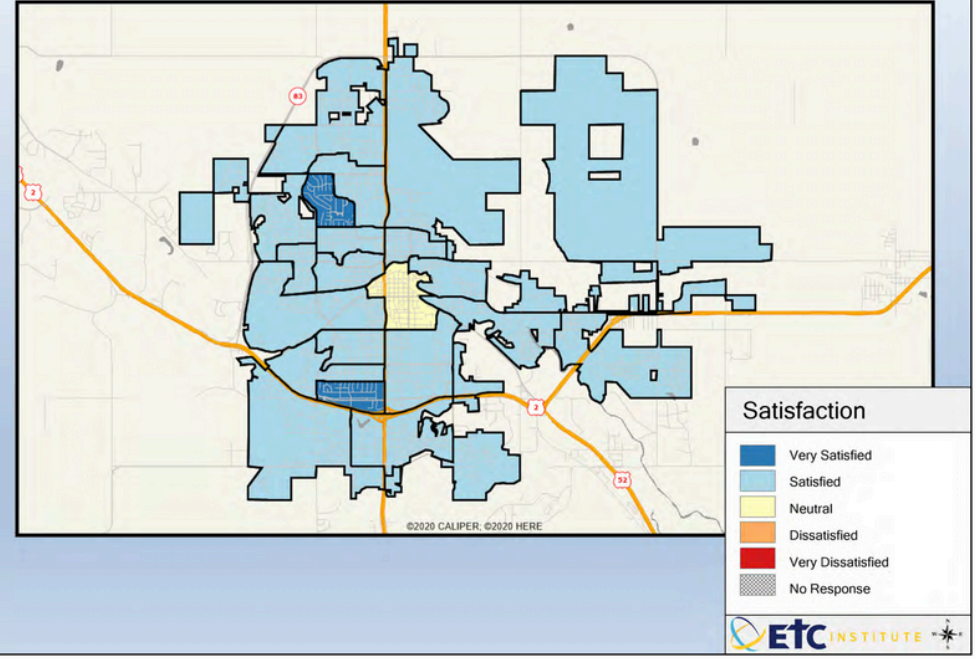
●

Satisfied

●

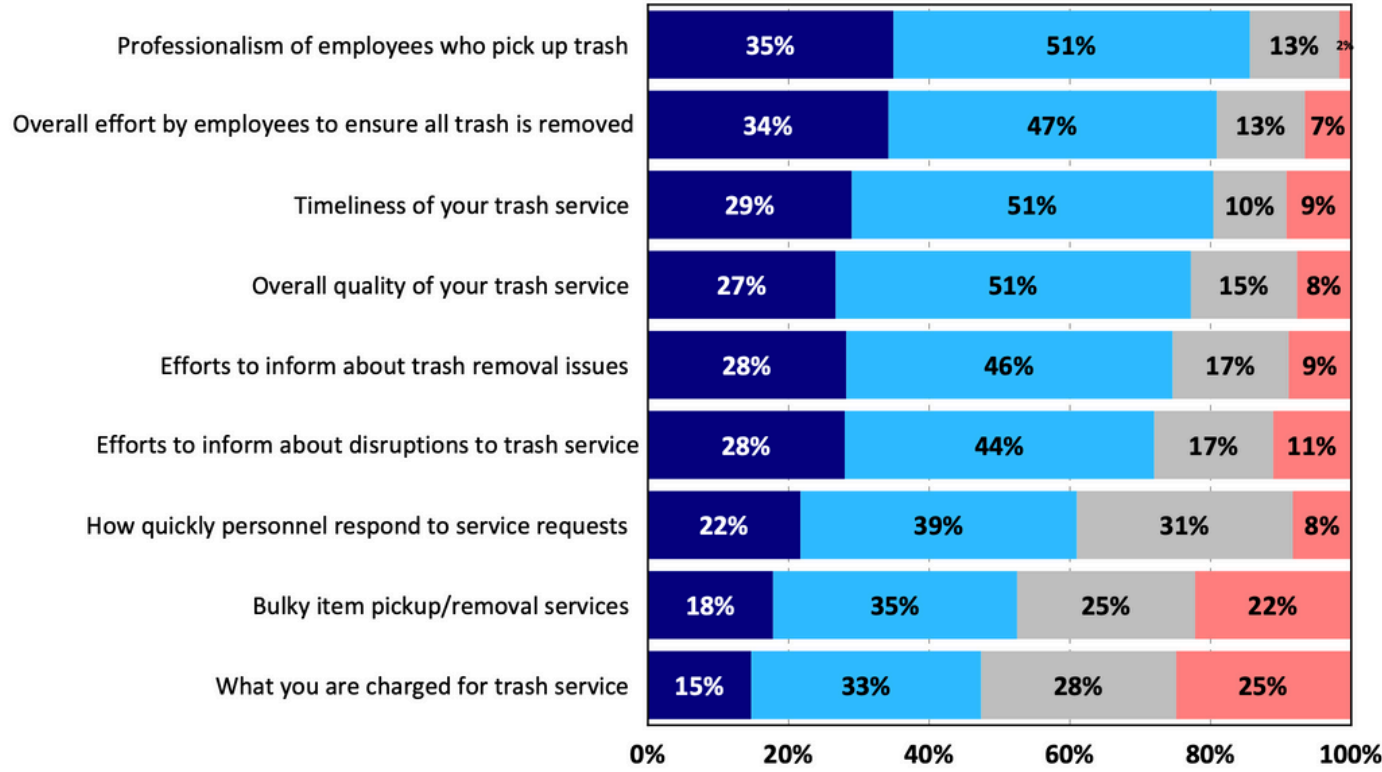
Very Satisfied

Q28-7. Overall quality of the city's curbside recycling program



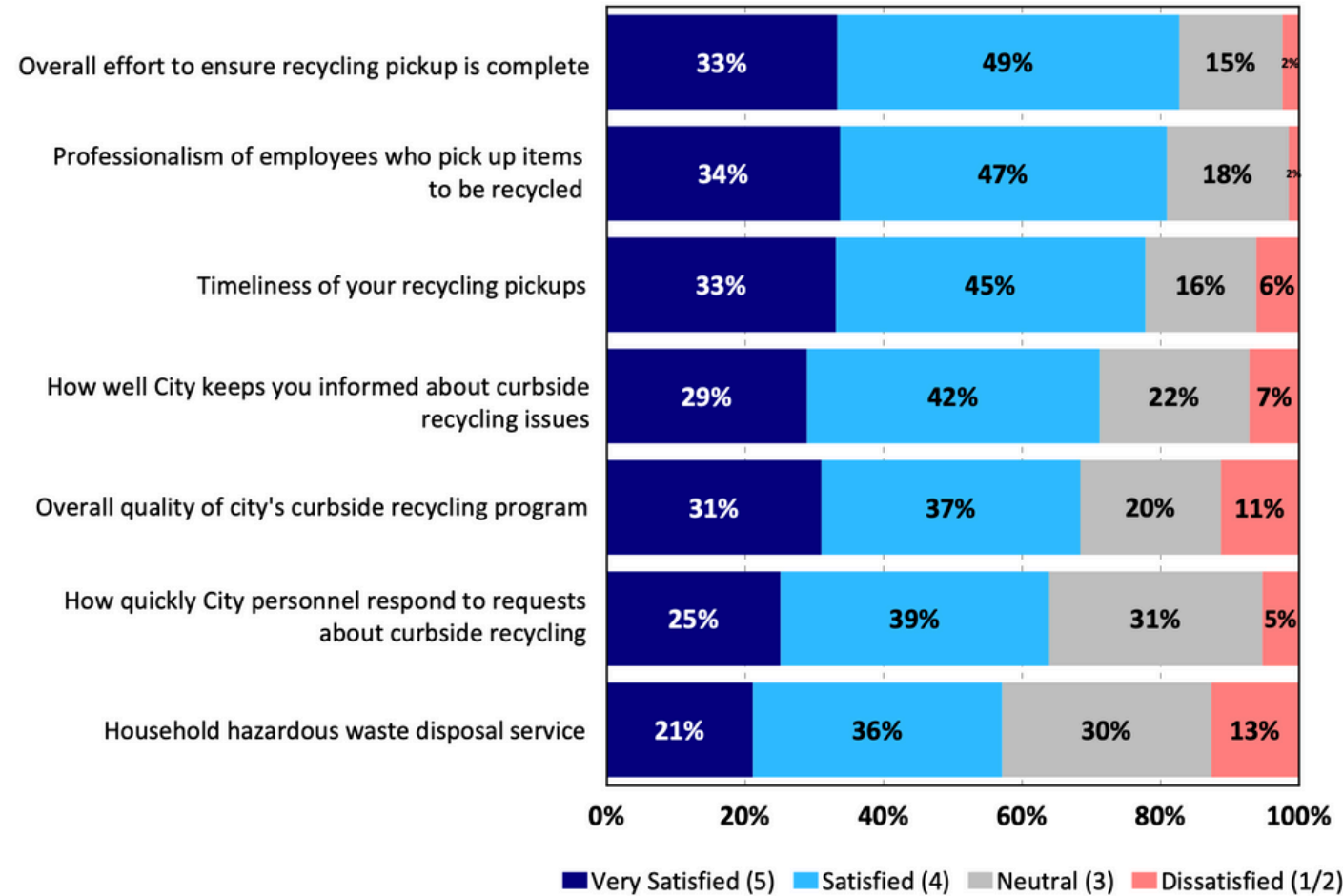
Q27. Satisfaction with Trash Service

by percentage of respondents (excluding don't knows)



Q28. Satisfaction with Recycling Service

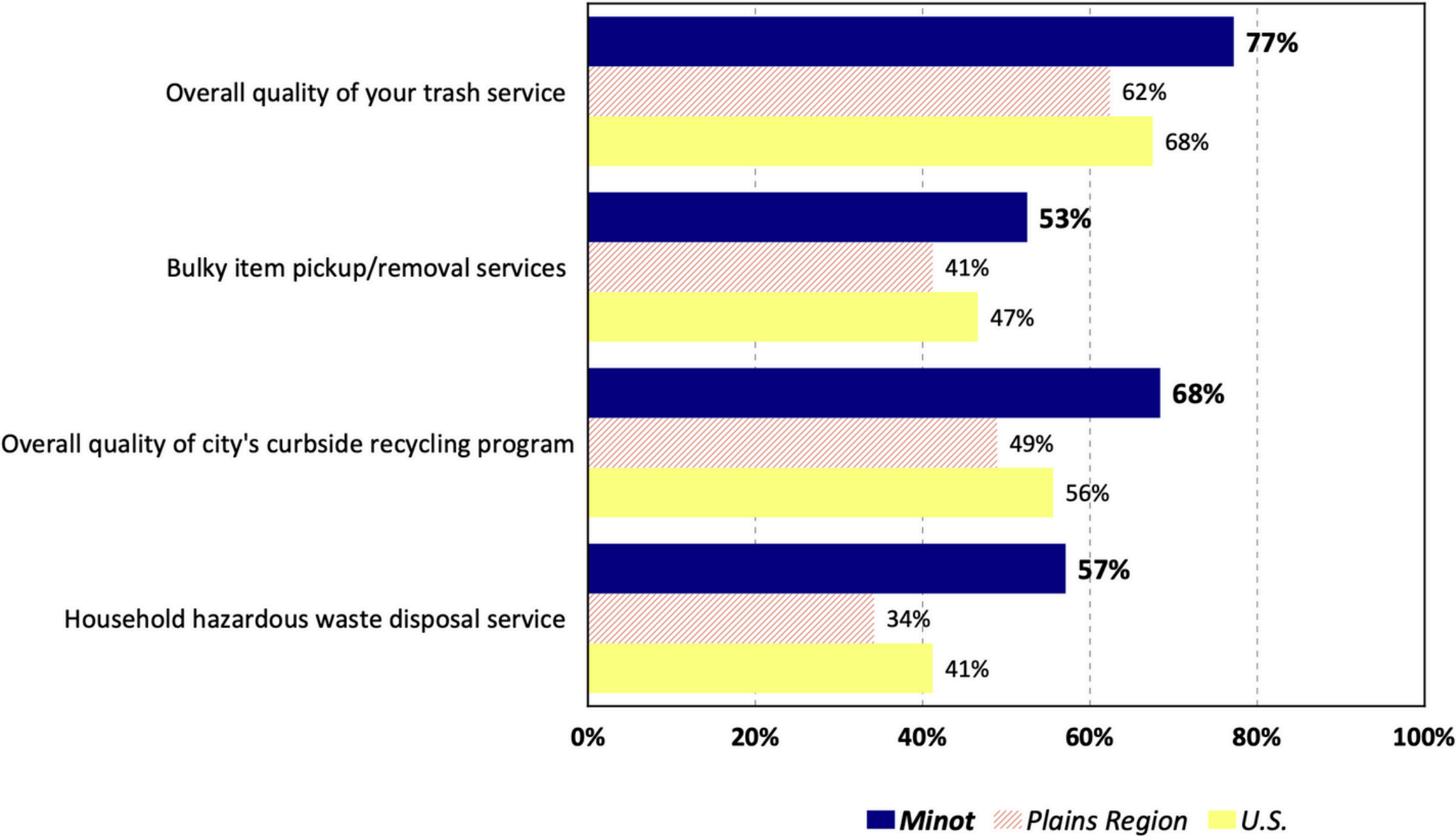
by percentage of respondents (excluding don't knows)



Overall Satisfaction with Trash and Recycling Services

Minot vs. Plains Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)



What are your questions?

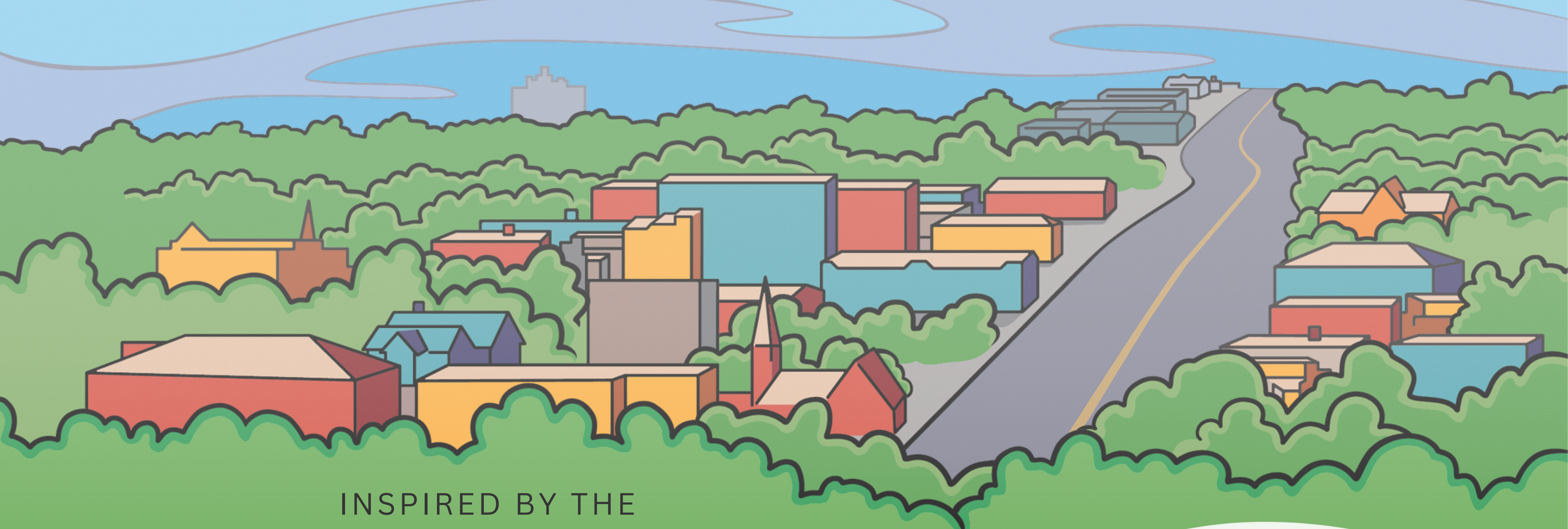


SPRING CLEANING

FREE LANDFILL DROP OFF
+
BULK CURBSIDE PICKUP
FOR CITY OF MINOT SANITATION CUSTOMERS

APRIL 28 to MAY 2





INSPIRED BY THE
COMMUNITY SATISFACTION SURVEY:



neighborhood meetings

COMMUNITY DEVELOPMENT
NATIONAL PLANT A FLOWER DAY
SNOW PLAN
LEGACY CITY HALL

MARCH 10
MARCH 13
MARCH 24
MARCH 27

FIRE STATION 4
RECYCLING
PARKER CENTER
LIBRARY

SURVEY
RESULTS



PUBLIC WORKS
MAPS



GENERAL MAPS



What are your questions?

PUBLIC WORKS: UTILITIES

2025 BUDGET REQUESTS BY DEPARTMENT

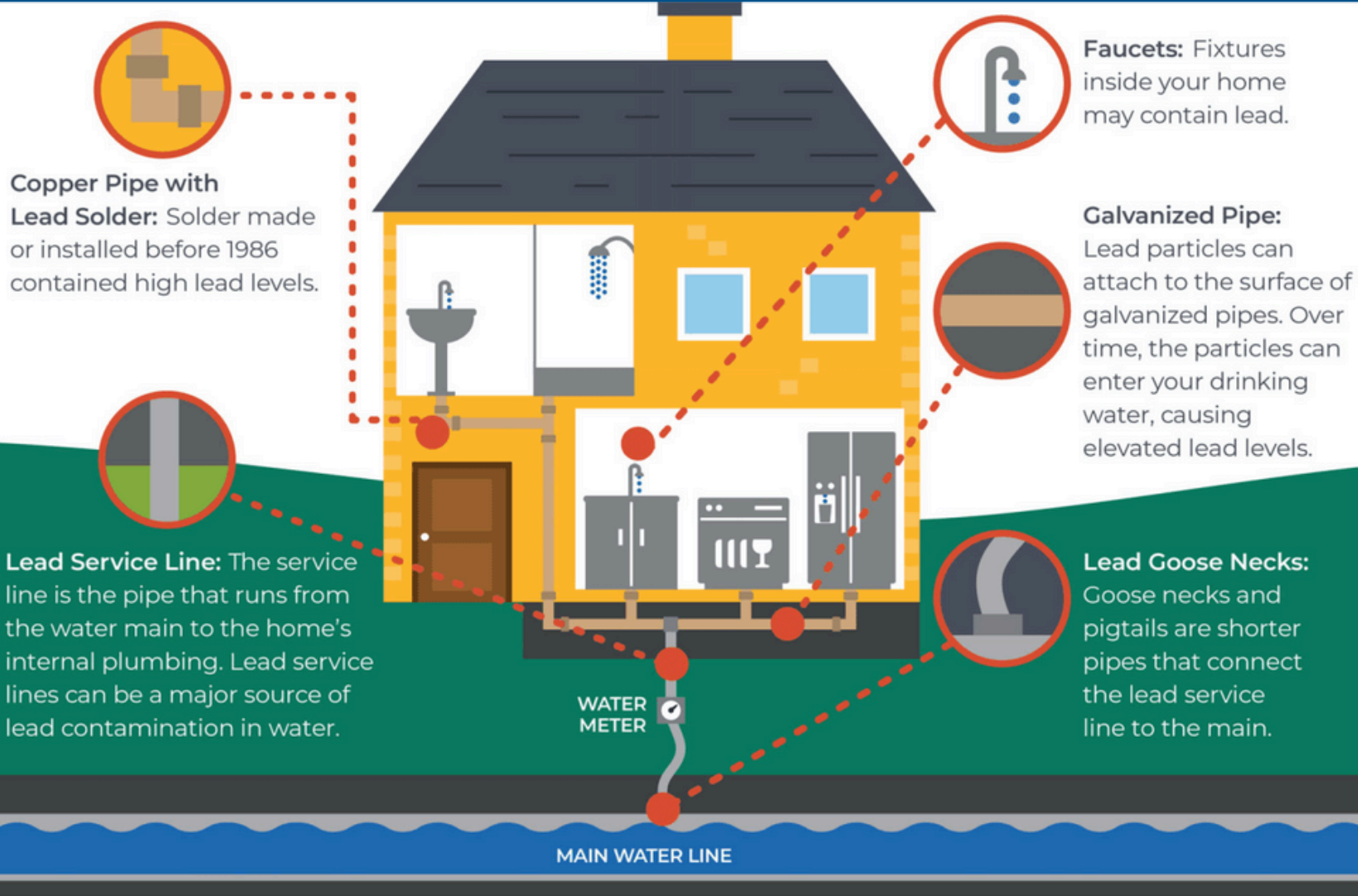
TOTAL 2025 CUT
FROM UTILITIES:
\$11,098,686

NAWS BIOTA PLANT STAFF (12)



FOREMAN | LEADS | TECH | OPERATORS

LEAD LINES + CAST IRON



LANDFILL CELL 8 CONSTRUCTION
LANDFILL EQUIPMENT PURCHASES

SANITATION TRUCKS \$800,000

~~WATERMAIN REPLACEMENT (DELAY)~~ \$9,580,000

~~WATER-SEWER MAINT. BUILDING~~ \$1,250,000

~~WATER DISTRIBUTION EXTRA HELP~~ \$42,500

NAWS BIOTA WATER PLANT (12) \$905,530



LANDFILL + SANITATION

